**Covid 19 Support Survey**

**The Uppingham Community Emergency Plan Team are closely monitoring the effectiveness of the volunteer and professional support structures put in place to support residents during the Covid 19 pandemic. This includes the outstanding work done by volunteers, council and medical staff to help households at this difficult time. To review progress to date, the team would be grateful for answers to the following questions. To return the survey, please complete it and e-mail to** [**rons@clara.net**](mailto:rons@clara.net)**. Thank you. Janet Thompson, Chair, Uppingham Neighbourhood Forum**

**Q1. Has your household requested/received support during the Coronavirus lockdown?**

Please delete as appropriate………… YES/NO

**Q2. If yes, please indicate your level of satisfaction with the support given by putting an X in the appropriate box**

**SERVICE Excellent Good Fair Disappointed N/A**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Website and online information |  |  |  |  |  |
| Government food parcel delivery |  |  |  |  |  |
| Supermarket food delivery |  |  |  |  |  |
| Rutland County Council Crisis Line |  |  |  |  |  |
| UppWatch Helpline (Shopping requests) |  |  |  |  |  |
| UppWatch Helpline (Other requests |  |  |  |  |  |
| Hopper Medicine Delivery |  |  |  |  |  |
| Hopper food box delivery |  |  |  |  |  |
| Hopper transport to surgery |  |  |  |  |  |
| Food Bank voucher/food box |  |  |  |  |  |
| Surgery prescription service |  |  |  |  |  |
| RCC Social Services |  |  |  |  |  |
| RCC Childrens Services |  |  |  |  |  |
| Armed Forces/Veteran support |  |  |  |  |  |
| Your church |  |  |  |  |  |
| A society or club |  |  |  |  |  |
| A local charity |  |  |  |  |  |
| Uppingham Surgery |  |  |  |  |  |
| Local Hospital |  |  |  |  |  |
| Citizens Advice Bureau |  |  |  |  |  |
| Volunteer transport (e.g. to surgery) |  |  |  |  |  |
| Local dentist |  |  |  |  |  |
| Counselling service |  |  |  |  |  |
| NHS 111 |  |  |  |  |  |
| RCC Health and Wellbeing Service |  |  |  |  |  |
| Local school |  |  |  |  |  |

**Q3. Do you have any further comments to make to make about your responses?**

**Q4. Have you received any support from an organisation not mentioned? If so which?** ……………………………………….…

**Q5. Which area of town do you live in?** ……………………………………………………………………………………………

**Q6. Would you be willing to expand on your responses if asked?** Please delete as appropriate …………. YES/NO

If YES, please give telephone number here…..

T**hank you for completing this survey. All data will be anonymised and then individual responses destroyed. In the event of any query please call 01572 495050 or e-mail** [**enquiries@uppwatch.uk**](mailto:enquiries@uppwatch.uk)