

Uppingham Surgery - COVID-19 Update

At the very heart of what we do always revolves around your health and the care we provide. The situation we find ourselves in is truly difficult for all.

As a practice we have had to make some difficult decisions around our service provision; how we can deliver care and the location of where care is delivered from safely. We have therefore had to instigate some changes that will come in to affect this week.

Routine Appointments: All routine appointments and blood tests including annual review appointments will be suspended until further notice. The practice will be contacting those patients that have on-going treatment plans such as injections, dressings or INRs for further guidance.

If you are due a cervical screening test, please only contact us to make an appointment if you are a year or more overdue.

We will continue to vaccinate babies for their childhood immunisations in-line with the national schedule.

Front door at Uppingham Surgery: To protect both our patients and staff, the front door will be closed to prevent inappropriate entry to the practice. Only patients with a pre-booked appointment will be permitted in to the practice. Unless otherwise instructed please use the intercom situated at the front door to speak with a member of the patient services team. We strongly urge you to contact us via **email** uppingham.surgery@nhs.net for **routine enquiries** or **telephone** if you require **urgent assistance**. Please allow 3 working days for us to respond to your email. Online appointments are available for telephone consultations – please do not attend the practice for this appointment.

Branch Surgeries: Branch surgeries will be closed indefinitely from Friday 27 March. Prescription collections and any pre-arranged face to face appointments will be conducted at Uppingham Surgery from Monday 30 March.

Prescription Collections: We ask patients to collect their prescription externally via the back of the premises. In addition to this, local practices are liaising with Rutland County Council and Rutland Primary Care Network and your local parish council (including Leicestershire and Northamptonshire parishes) to arrange collection of your repeat prescriptions and distribution of these whether at a central meeting point (remembering social distancing rules) or to your home address. Please contact your local parish council for further information;

<https://www.rutland.gov.uk/my-services/health-and-family/health-and-nhs/health-and-support-services/coronavirus-covid-19/community-support/good-neighbour-schemes/>

<https://www.leicestershireparishcouncils.org/>

<https://www.northantscalc.com/>

Rutland Primary Care Network newsletter: The four Rutland GP practices have made some changes in the way we work to reduce infection risks to patients. Please follow the link, <https://rutlandhealth.co.uk/covid-19-coronavirus-rutland-gp-services/>

Please visit the official government websites for further advice and support

<https://www.gov.uk/coronavirus>

<https://www.nhs.uk/conditions/coronavirus-covid-19/>